



Rideshare Safety Best Practices

Remember that these best practices are not exhaustive, and staying vigilant is crucial for your safety. Always prioritize your well-being and use your discretion when using ride-sharing services.

Put in exact address location versus facility name, if possible, when requesting a ride.

- If uncomfortable with location being notified as a Jewish facility request to be picked up somewhere close by.

Check the driver's rating as soon as you're connected to a driver. If the rating seems low, cancel the ride, and request a new driver.

- You should not be charged within the first minute of being connected to a driver and should be able to cancel without an issue.

Verify the Driver and Vehicle:

- Confirm the driver's identity by checking the driver's name, photo, and license plate in the app before getting into the vehicle.
- Ask the driver for your name to ensure they have the correct passenger.

Know where you're going.

- Map out the general direction and location of where you're going.

Share Your Trip Details:

- Utilize the share trip feature within the app, allowing friends or family to track your route and estimated arrival time.

Wait in Safe Locations:

- Wait for your ride in well-lit and populated areas.
- Avoid sharing personal information or your exact location with strangers while waiting.

Check for Company Branding:

- Confirm the car has the correct company branding (Uber or Lyft) and logos.

Stay in Contact with the Driver:

- Call or message the driver through the app if you need to communicate, avoiding sharing your personal phone number.

Check Ratings and Reviews:

- Before confirming a ride, review the driver's ratings and read reviews from other passengers.

Wear Seatbelts:

- Always wear your seatbelt during the ride and encourage others to do the same.

Be Mindful of Your Belongings:

- Keep your belongings close and be cautious of personal items such as phones, wallets, and bags.

Use the In-App GPS:

- Follow the ride progress using the in-app GPS to ensure you're on the right route.

Trust Your Instincts:

- If something feels off or uncomfortable, don't hesitate to end the ride or ask the driver to pull over in a safe location.

Avoid Sharing Personal Information:

- Refrain from sharing unnecessary personal information with the driver.

Emergency Contacts:

- Save emergency contact numbers in your phone and be prepared to use them if needed.

Report Suspicious Behavior:

- Report any suspicious behavior or concerns about the driver through the app's help or support feature.

Rate Your Experience:

- Provide feedback through the app by rating your driver. This helps the platform maintain safety standards.

Be Sober:

- If possible, avoid being heavily intoxicated, as it can impair your judgment and ability to communicate effectively.